





Comparison chart VBR remote digital services



VBR has developed two remote digital maintenance services: **DECIDE decision support** and **RAPID problem solving**. Please find below a comparison chart to assess which of these services will suit your maintenance requirements best.

	DECIDE  DECISION SUPPORT powered by VBR Turbine Partners	RAPID  PROBLEM SOLVING powered by VBR Turbine Partners
Service perspective	✓ Predictive & preventive maintenance	✓ Corrective maintenance
Service essence	✓ Remote operation & maintenance decision support	✓ Remote troubleshooting & problem solving
Service purpose	✓ Prevent engine downtime	✓ Reduce engine downtime
Service time frame	✓ Long-term	✓ Immediate
Cyber security level	✓ Certified 100% one-way acquisition of engine data, no external access to customer systems	✓ Certified Required immediate diagnostic access to customer systems 100% controlled by authorized customer employees

To learn more about smart & cyber secure remote optimization of your GT operation contact VBR at decide@vbr-turbinepartners.com or by phone at +31 88 010 9050.